**Shane M. Shields**

*Food Service Worker* 401 S. Emporia Wichita, Kansas 67202

sshields@wwrfresource.com *316-249-7833*

**Summary of Qualifications**

* Hard-working, highly motivated, self-starting food service professional with experience in quick service and casual dining establishments.
* Dedicated, loyal, and adaptable yet able to focus in stressful environments to complete tasks.
* Able to function independently but enjoys contributing to team efforts.
* Completed Kansas *Work***READY**! Certificate, Silver, 2017

**Skills**

* Stocking
* Cashier
* Hosting
* Cooking
* Maintenance
* Lawn care

**Work History**

*Cemetery Maintenance* Winfield Parks Winfield, KS 2016-2017

* Operated lawn care equipment, such as ZTR mowers, weed eaters, edgers, trimmers, and grinders.
* Leveled headstones to ensure that cemetery grounds were presentable and respectable.
* Worked with Quikcrete to mix, prep, and apply throughout cemetery.

*Stocker/Cashier* Big Lots Topeka, KS 2016

* Supervised others working on furniture to confirm fit and finish before being displayed in a timely fashion.
* Greeted and addressed all customer concerns with care and compassion, ensuring prices were accurate and cash flow stayed on track.
* Unloaded and stocked supplies according to customer demand.

*Host* Applebee’s Topeka, KS 2015

* Welcomed and escorted patrons to their tables with a warm smile.
* Served as the patron’s first impression of the establishment, preparing them for a great experience.
* Ensured efficient operations when volume was high by helping team members with orders and cleaning.
* Received calls and managed reservations according to wait times and party requirements.

*Cashier* Arby’s Topeka, KS 2015

* Communicated with guests to ensure their orders were recorded to their liking.
* Stocked condiment bars to provide options for dine-in patrons, keeping the area clean and sanitized.
* Operated fryers to maintain low ticket times during peak load times.